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Customers:

As the COVID-19 pandemic has spread quickly around the world, our customers, vendors, and the Noble Team have all responded to meet the demands of this changing landscape. Because supporting your mission with the products and services you need is our top priority, I want to assure you that Noble is working to meet your requirements.

When it became apparent that our communities were at risk, I implemented Noble's Emergency Response Plan to keep our Team safe while ensuring our customers had no interruption of services. This included asking our staff to work from their homes and providing them any extra equipment needed to make that transition efficient and effective. Noble's cloud-based technology allowed us to make a smooth transition without disruption.

For our employees working on military bases and in warehouses, we adjusted Team schedules to 50% of the time on site and 50% off to minimize risk while supporting customers. We quickly implemented an essential-travel-only policy, while relying on video conference calls to meet with customers. When we are required to attend rare mission-critical on-site meetings, we follow clear protocols for avoiding virus transmission.

Noble's global footprint allows us to provide the products you need despite the significant supply disruption currently occurring in different parts of the world. Because we are sourcing around the world, we can procure and ship materials from multiple regions where we can find the best solution for on-time delivery.

Our Team is trained and has experience providing humanitarian assistance in the aftermath of natural disasters and other crises. Getting hard-to-find products into hard-to-reach places is our specialty. This is situation no different. You can expect quick turnarounds on RFQs, timely updates on deliveries, and the same excellent service you are used to seeing from our Team. Please know that Noble is standing by to provide support anywhere in the world you need it.

Thank you for your continued support.

Best,

A handwritten signature in black ink that reads "Thomas W. Noble". The signature is fluid and cursive, with a large, stylized "N" at the end.

Tom Noble, CEO